

JOHN LEWIS
& PARTNERS

John Lewis Santa Experiences



A social story

Solihull

_____ is going to Santa's Story Time.

The Story Time is in John Lewis, Solihull. The main entrance is in **Touchwood Shopping Centre**.

When you **arrive from the Touchwood Entrance** it will look like this.



When you **arrive from the Station Road Entrance**, it will look like this.



If you park in the **John Lewis** car park,
Ground Floor, the entrance looks like this.



And when you come **inside**
the store, it will look like this.

If you arrive on the **First Floor** or **Basement**, you can get to the **Ground Floor** in the **lift** or on the **escalator**, the choice is yours!



You will then get to the **Santa's Story Time!**
The Discovery Room entrance looks like this.



If you are a bit early, you can wait on the **comfortable sofas**.

You can have fun doing some **crafts**. The **craft area** looks like this.



You can also enjoy a Christmas **story**. The **story time area** looks like this.

If you need to use the **toilet** you can make your way towards the car park exit doors
on Ground Floor

The toilets are through the first set of doors to the car park, on the right.

The **Toilets** look like this.



There are lots of **tills** in John Lewis Solihull.
This area can sometimes be busy and noisy.
The till point looks like this.



There may be live **music** playing in the shop. This can also be loud.

We are really looking forward to your visit.

If you have any further questions about ***accessibility***, please come and speak to
Customer Support on the First Floor



We hope you have a magical time!